

AIRPORTS COUNCIL INTERNATIONAL

The Voice of the World's Airports

World Report

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INSIDE THIS ISSUE

Message from the Director General

- Director General's Roll of Excellence in Airport Service Quality Ceremony in Marrakech
- ASQ Assured Certification
- 29th Meeting of the ACI World Facilitation and Services Standing Committee (WFSSC)
- APEX in Safety
- ICAO GANIS Symposium
- ICAO Aviation and Sustainable Alternative Fuels Workshop
- Airport Safety Management Systems Implementation Workshop in Panama
- Managing Service Quality at Airports: Recent Courses in Panama and Lisbon
- Record Number of AMPAP Graduates Honoured in Marrakech
- 53 New Participants for AMPAP in October!
- PaxFlash and FreightFlash
- Departures and Arrivals
- Events Calendar

Dear Colleagues,

As I can attest to by the wear and tear on my luggage, October was a very busy month capped off by our World Annual General Assembly 31 October to 02 November in Marrakech in conjunction with ACI Africa.



In addition to the Routes Conference at the beginning of the month, I represented airports at the Winter Operations Conference in Iceland and then attended the ACI NA Annual Conference in San Diego.

North America did a tremendous job with the program and large exhibition at the Convention Center. Notably, Thella Bowen, CEO of the San Diego Airports Authority, and conference host, was installed as their new Chairman and welcome her continued participation on the World Governing Board.

The close collaboration between regions was evident in San Diego as ACI Europe Director General Olivier Jankovec participated in a panel discussion on the future of Aviation Security. It was interesting for the North Americans to understand the challenges faced in Europe and further cemented our common issues agenda across all regions of the world.

That brings me to our 21st World Annual General Assembly and Conference held in conjunction with ACI Africa in Marrakech. Our conference host was the Moroccan Airport Authority (ONDA) and they did an outstanding job filling in quickly following the venue change from Cairo.

Our Governing Board and members have asked that we try to schedule as many of our meetings in one location as possible and we certainly succeeded on that front by hosting a record 12 difference events taking place in Marrakech. This included World and Regional committee and board meetings, the AMPAP graduation, an ACI Fund seminar and the Director General's Roll of Excellence in customer service induction ceremony at the conference Gala Dinner.

The conference agenda was filled with excellent speakers and presentations and all attendees were moved by the keynote speech provided by Ms. Monhla Hlahla who urged us to be agile and resilient as we approach the challenges ahead.

I was pleased to welcome Tony Tyler, Director General of IATA, to our conference and while there are certainly issues that we disagree on, there is more that unites us across the aviation agenda than divides us. Tony was well received by the audience and highlighted many common agenda issues. I believe we are forging a new relationship with IATA and will focus on having a closer working relationship with them.

One of the key features of the conference was the official 21st Annual General Assembly of Members where they elected Dr. Yiannis Paraschis, Chief Executive Officer of Athens International Airport as the incoming Board Chair and Mr. Frederick (Rick) Piccolo, President and CEO of the Sarasota Manatee Airport Authority as Vice Chair. Their two-year terms will commence in January 2012. I look forward to working with both Yiannis and Rick over the new two years.

The members unanimously supported several resolutions that clearly articulate the airport perspective on a variety of important issues. The first called for ICAO involvement in the European Union's Emission Trading Scheme which includes aviation and could potentially lead to a trade conflict. This is an issue where we are aligned with IATA and support ICAO involvement and collaboration. The second supports a formalized memorandum of understanding on safety between ICAO and ACI which will include an annual implementation plan and participation in each other's activities.

Thirdly our members resolved to focus on a higher level of runway safety. Resolution #3 supports the production of an ACI Runway Safety Handbook and supports the continuation of the APEX programme. ACI believes that airports are the convenors of Runway Safety Teams and encourages active involvement among all stakeholders.

The fourth resolution calls for a joint project with CANSO to promote world-wide introduction of Airport Collaborative Decision Making to improve efficiency and minimize delays. EuroControl has developed specifications for Airport CDM which are being applied in Europe and we believe can be replicated world-wide.

The fifth resolution is a duplicate of 2010 where our members called for harmonization and international coordination with the lifting of restrictions on the carriage of liquids, aerosols and gels. The European Commission intends to lift these restrictions in April of 2013 and airports noted that little coordination has occurred. We are mindful of the impacts at our airports but even more so, the impacts on our passengers who would face confusion, potential confiscation of goods and longer queues at security screening.

Our last resolution expressed the sincere thanks of our membership to our host, ONDA. We presented them with a framed resolution at the Gala Dinner and thanked them again for their hospitality. Also during dinner was the induction ceremony of the Director's Roll of Excellence for Customer Service and you will find details and photos from the ceremony in the pages of this World Report. We salute each of them for their dedication to excellence.

Thank you to all members who could join us in Marrakech and we look forward to meeting you again in the great city of Calgary in 2012.



Angela Gittens
Director General

Click on a Map Below to Visit an ACI Region Web Site

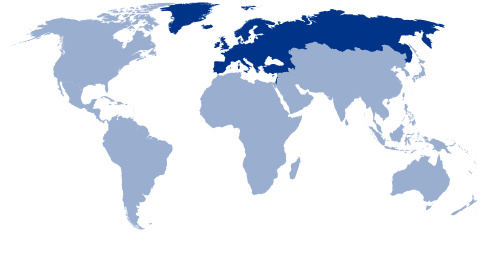
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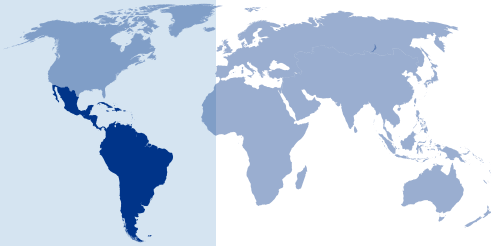
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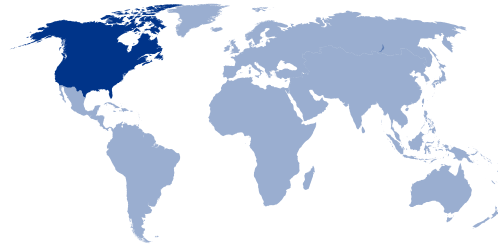
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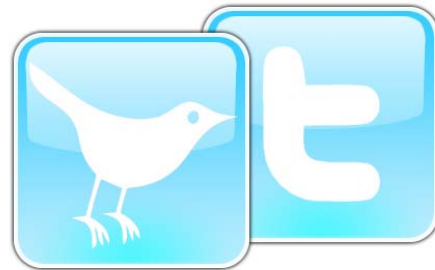
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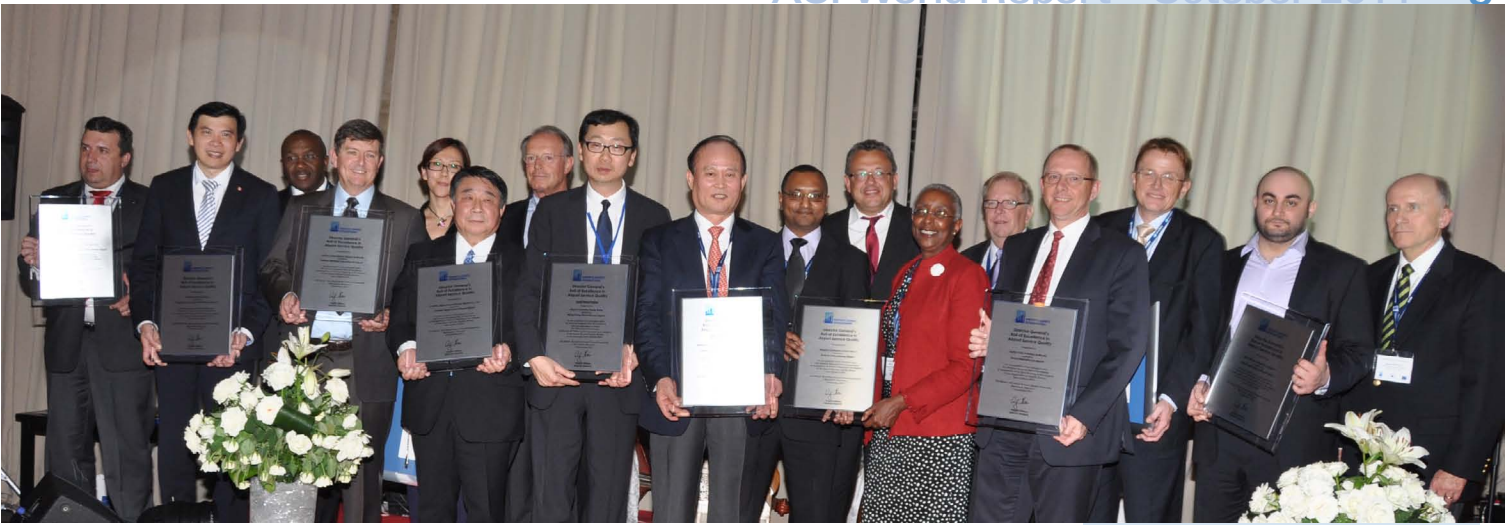


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Director General's Roll of Excellence in Airport Service Quality Ceremony in Marrakech

by: Arturo Garcia-Alonso

The Induction Ceremony of the ACI World Director General's Roll of Excellence took place in Marrakech, Morocco, on Tuesday 1 November 2011.

ACI World Director General Angela Gittens welcomed 14 airports to the Roll of Excellence during the Gala Dinner of the ACI World Annual General Assembly, with more than 500 representatives and delegates present.

Seoul Incheon and Hong Kong were both honoured as Inductees with Distinction for achieving the No. 1 position in their respective customer service categories in ASQ passenger satisfaction surveys for five consecutive years. ACI World also inducted 12 other airports into the Director General's Roll of Excellence for ranking among the top five in an ASQ category for five consecutive years.

Inductees with Distinction

- Seoul Incheon — Best Airport Worldwide 5 years in a row.
- Hong Kong — Best Airport by Size: Over 40 million passengers.

Inductees

- Abu Dhabi, Austin, Dallas Forth Worth, Doha, Durban, Halifax, Johannesburg, Nagoya, Ottawa, Porto, Singapore, Zurich.

According to Director General Angela Gittens, "ACI applauds Seoul Incheon and Hong Kong for their ongoing dedication to excellence in customer service and their continuous improvement mindset which have earned them recognition as Inductees with Distinction into the Director General's Roll of Excellence. I would also like to extend my congratulations to the other 12 airports that were recognized for achieving excellence in customer service in their respective categories and inducted into the Director General's Roll of Excellence.

The increase in attention being paid to customer service by modern airport managers is a reflection of the importance of the customer experience in an increasingly competitive industry. Airports managers can only improve what they can measure and ASQ provides the information necessary to make data driven decisions that better align customer expectations with service provision to win

customer loyalty — all in support of the airport’s bottom line.”

Gittens goes on to say, “Passengers have clear expectations and airports must meet or exceed these expectations to earn the loyalty of customers. The ASQ programme provides airport managers with a clear understanding of the customer experience as a practical tool to help improve service provision from the moment of arrival to the departure gate.”

To view more photos of the other inductees, please visit:

<http://www.flickr.com/photos/aciworld/sets/72157628009535037>

For more information on the Director General’s Roll of Excellence and the ASQ Awards, please visit:

<http://www.airportservicequalityawards.com/inductees-distinction>

For more information on Airport Service Quality (ASQ) initiatives please contact:

cbradbrook@aci.aero or agarcia-alonso@aci.aero



From left to right: Mr C.W. Lee, Chief Executive Officer, Seoul Incheon International Airport; Ms Angela Gittens, Director General, ACI World.



From left to right: Mr Ricky Leung, General Manager, Hong Kong International Airport; Ms Angela Gittens, Director General, ACI World.



ASQ Assured Certification

by: Arturo Garcia-Alonso

At the same venue as the Induction Ceremony of the Director General's Roll of Excellence, two airports were awarded their ASQ Assured Certification:

- Beijing Capital International Airport
- Hainan Meilan International Airport

Craig Bradbrook, ACI World Director of Security and Facilitation, stated: "Through the ASQ Assured certification framework, ACI has assessed these airports' provision of facilities to passengers, its management processes and the degree of passenger satisfaction they have achieved. The outstanding certification results show clearly these airports' commitment to service quality and continuous improvement".



From left to right: Ms Angela Gittens, Director General, ACI World; Ms Hao Ling, Service Director, Beijing Capital International Airport Company Limited.

From left to right: Ms Angela Gittens, Director General, ACI World; Mr Gunnar Moller, Assistant to the Chairman of the Board, Hainan Meilan International Airport Company.



29th Meeting of the ACI World Facilitation and Services Standing Committee (WFSSC)

by: *Arturo Garcia-Alonso*

The 29th Meeting of the ACI World Facilitation and Services Standing Committee was held in Marrakech, Morocco, 3-4 November 2011, following the ACI World Annual General Assembly and Conference.

Over 20 airport members and regional representatives contributed to this important and very successful meeting, in terms of its regional participation, issues covered and decisions made.

The main highlights of the meeting were:

- ACI Passenger Facilitation Strategy
- Implementation of International Health Regulations and ICAO CAPSCA Programme
- Development of Business Continuity Plans for the Aviation Sector
- Update on ICAO related aviation security issues that might impact facilitation
 - Lifting of restrictions on the carriage of LAGS
 - Air Cargo Security
 - Next generation security process & checkpoint
- ASQ and Airport Performance Measures Manual:
- ACRIS and PEMG updates

Several Committee airport members presented recent facilitation related projects and new developments to improve terminal process efficiency and exceed customer expectations.

For more information on Airport Security, Facilitation, Service Quality, Health and IT please contact: cbradbrook@aci.aero or agarcia-alonso@aci.aero.

APEX in Safety

by: *Adrian Cioranu*

APEX at the World Airports General Assembly (31 October – 2 November 2011)

The 21st World Airports General Assembly in Marrakech placed APEX as a top priority for the organization. In consideration of this decision it was noted that APEX in Safety provides a number of significant benefits for the ACI airport community, as it aims at making airport operations safer while significantly contributing to international cooperation amongst airports worldwide.

APEX in Safety – Background

ACI's Airport Excellence (APEX) in Safety initiative is based on International Civil Aviation (ICAO) standards as well as ACI Best Practices. A safety evaluation is conducted in order to enhance safety compliance by

airports requesting assistance (Host Airports) to improve their safety standing. The process is straight forward and transparent, and ACI uses a series of objective criteria, including ICAO Universal Safety Oversight Audit Program (USOAP) results, to prioritize requests for safety evaluations. The overarching goal of improving safety is reached when the Host Airport acts upon and reviews the proposed mitigating measures, as safety enhancement is an essential, yet on-going activity.

Host Airport – Benefits

The review is based on ICAO Annex 14 Standards and Recommended Practices (SARPS) and Airports Council International Best Practices. Hence, it reflects the industry standards while maximizing the operational benefits that the Host Airport needs.

APEX in Safety Continued...

For the Host Airport, the review means a tailored approach, with practical application, as they are provided with an action plan incorporating measures that can be immediately implemented. Effective results are not just possible, but also within quick reach. The safety review will reveal the most appropriate solutions, while taking into account the reality of the operational environment of each individual airport.

Through APEX, the Host Airport also gains access to a wide knowledge base, comprised of a global network of airport safety experts, ACI documentation and expertise. The active involvement of ICAO ensures that regulatory aspects are also covered. Furthermore, all necessary Guidance Material is provided by ACI World.

Safety Partners

For the Safety Partners, participating to APEX provides the opportunity to assist airport colleagues, to increase

the cooperation and the sense of community between airports worldwide. After all, another airport is just one flight away and everybody is interested in working together to mitigate safety risks or hazards.

For the Safety Partners, ACI is proud to acknowledge their contribution to fostering safety and international cooperation amongst airports through press releases, during the World Airports General Assembly, at regional and international events, as well as in all the relevant publications by ACI and its associates.

2012 APEX Calendar

ACI World is currently scheduling the 2012 APEX visit calendar. We encourage aspiring Host Airports to make an APEX safety review request early.

Learn more about how to join APEX at www.aci.aero/apex.

For more information, contact Adrian Cioranu, Project Manager APEX, at acioranu@aci.aero.

Signing of a Declaration of Commitment and Collaboration in Airport Excellence (APEX) in Safety Programme at Lomé-Tokoin Airport in September 2011

First Row (from left to right): Ahmed Abkari, ONDA; Ali Tounsi, ACI-Africa; David Gamper, ACI World; Akrima Kogoe, DG SALT; Arthemon Ndikumana, ICAO.

Second Row (from left to right): Thomas Romig, Genève Aéroport; Richard Marchi, ACI-NA; Pascal Komla, SALT; G. Analla, Directeur des Etudes et de la Perspective, SALT.



ICAO GANIS Symposium

by: David Gamper



International Civil Aviation Organization

Global Air Navigation Industry Symposium

SESAR/NextGen/CARATS/Others - Towards One Sky

ICAO Headquarters, Montréal, Canada

20 - 23 September 2011



In September, ACI participated in the ICAO Global Air Navigation Industry Symposium (GANIS), at which the countries developing air traffic modernization systems joined with other governments and industry to review and discuss the way forward in implementing the systems. The aims of the Symposium under the title “Towards One Sky”, were to:

- Facilitate greater integration and harmonization of States and service providers’ air navigation system improvement programmes.
- Emphasize the need for global interoperability.
- Identify ways and means to ensure interoperability, to maximize utilization of available and emerging technologies and to support an ongoing global discussion.
- Introduce the approach that ICAO has developed to achieve the above, in the form of a series of “aviation system block upgrades”.

ICAO Secretary General Raymond Benjamin noted that, “Over the next 10 years, some \$120 billion will be spent worldwide on upgrading the global aviation system to enhance safety, efficiency and overall sustainability. We have to ensure that it is done in a timely, coordinated and harmonized manner around the world.” Some 500 participants gathered for the three-day programme. We are working with ICAO to continue to develop the necessary standards for global interoperability of the future air traffic management system. At the Symposium, ACI Director General Angela Gittens moderated a panel on making the business case and getting financing for the equipment that will be needed by aircraft operators to take advantage of system improvements. The aircraft operators have continually expressed concern that their investments would not

yield sufficient cost savings in an acceptable period of time because those savings would only come when most users had the equipment. The presenters in the panel, from the European Union, SESAR, IATA and Nexa Capital, a public/private partnership vehicle to finance air transport investment requirements for NextGen, the US programme, described approaches to provide incentives for aircraft operators to get ready early.

For airports, air traffic modernization has significant implications and it will be critical for us to understand the pace of the programmes around the world including features such as performance based navigation which can improve efficiency and safety. Also, some airports are already using Airport Collaborative Decision-making (A-CDM) which can improve overall efficiency for the airport and create a more reliable experience for the passenger. This is one of the modernization elements that integrates air traffic management with management on the terminal and groundside platforms. At the ACI World Annual General Assembly (WAGA) in Marrakech, the members endorsed an ACI project with other international organizations to promote the introduction of Airport CDM, worldwide, using common standards.

Apart from A-CDM, our principal issues are to ensure that air traffic modernization does not generate additional aircraft noise in our communities, and to match airport capacity with improved air traffic capacity. ICAO holds its 12th Air Navigation Conference in November 2012, which will consider the GANIS outcome and the Aviation System Block Upgrade framework, and ACI will be there to represent the interests of airports.

ICAO Aviation and Sustainable Alternative Fuels Workshop

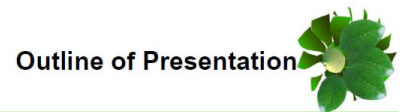
by: *Xavier Oh*

ICAO hosted its second Workshop on Aviation and Sustainable Alternative Fuels at its headquarters in Montreal on 18-20 October 2011. The workshop brought together not only aviation participants including airlines, airports, manufactures, and national regulators, but also stakeholders in the fast developing biofuel supply chain – agricultural organizations, oil companies, biofuel refineries, universities and financial institutions. With many test flights completed, attention is moving

towards how to develop the vast biomass sources required and provide the fuel refining capabilities. Other issues include financing and addressing the competitive demands of other industries. At all stages the workshop reinforced the need for sustainability and the

avoidance of unintentional negative consequences on the environment, society, food and water supply and land use.

ACI participated with a presentation on the fuel supply infrastructure at airports. Delivery from refinery to fuel farm and then to aircraft varies greatly between airports as does the ownership and operation of the infrastructure. As different fuel streams may be mixed at airport fuel farms, in the medium term, it will not be possible provide large numbers of aircraft with different proportions of biofuel mix. Crediting airlines with using biofuels will need to be based on purchase agreements rather than the fuel physically loaded on individual flights. If it becomes necessary to determine actual biofuel proportions on individual flight, this would be beyond the capability of existing fuel infrastructure and the biofuel would not be deemed “drop-in”



Fuel Infrastructure at Airports

Xavier Oh
Senior Manager Environment and ICAO Liaison
Airports Council International



- Fuel Infrastructure at Airports
- Ownership and operation survey
- Electricity grid analogy
- Delivering Biofuels to aircraft



Airport Safety Management Systems Implementation Workshop in Panama

By John Webster

ACI Global Training launched a three-day course, Airport Safety Management Systems (SMS) Implementation Workshop, for members for the Latin America and Caribbean (LAC) region from October 3-5, 2011. This course was hosted by Tocumen Airports in Panama, an official ACI training centre, and attracted 13 participants from the host airport, Ecuador, Netherland Antilles, Mexico, El Salvador and Columbia. The workshop was conducted in the Spanish language by the instructor, Daniel Maurino who is a safety adviser for the ICAO technical Cooperation Bureau.

This course focused on three main objectives:

- Develop participants' knowledge of safety management systems for aerodromes based on ICAO requirements and international best practices;

- Provide participants with sufficient specific tools, knowledge and know-how allowing for planning, development and implementation of aerodrome safety management systems; and
- Provide participants with adequate course materials containing examples and experiences that can be used to reinforce their knowledge of aerodrome safety management systems.

The course was very successful and very positive feedback was received by all attendees. Mr Richard van Dinter, Aviation Safety Inspector – Aerodromes for the Netherland Antilles, expressed that he was “very pleased and satisfied” with the SMS Workshop and that this sentiment was shared by other participants.

We want to thank the management and staff at Tocumen Airports for their wonderful support and we look forward to providing training programmes that promote “airport excellence” through our partners in this region.

For more information on the training programmes that we offer, please contact: training@aci.aero.

Testimonial: Airport Safety Management Systems Implementation Workshop in Panama

The training was very inspirational. It represented a great opportunity to explore substantial and in-depth knowledge cases of study fully practice-oriented.

It was very remarkable how Mr. Dan Maurino passed on his wisdom and wide perspective regarding the subject of the training. His myriad of experiences as an ex-pilot, as well as being a former ICAO employee who participated in the creation of the standards and recommendations of the Safety Management System, represented incredible input and a key factor in the development of the training.

Testimonial: Airport Safety Management Systems Implementation Workshop in Panama. Continued...

Nevertheless, the well-balanced composition of participants contributed to develop interesting and focused discussions as well as a valuable interchange of opinions, which definitely made the overall experience professionally enriching.

The practicality of this program, for both the current Quito's airport and for the New Quito International Airport, is excellent as it gave me as an employee of Corporación Quiport, the opportunity to contribute in the development of the SMS elements with a very specific and organized program that will lead us to implement a Safety Management System in an efficient manner.

ACI, its training and methodology were very professional and as well as the Tocumen Airport team.

I highly recommend this course to all management teams at airports, as well as Countries' Airport Authorities who might be involved in selecting Airport Safety Management System.

Santiago Gómez de la Torre
Chief Advisor
Corporación Quiport S.A.

Managing Service Quality at Airports: Recent courses in Panama and Lisbon

by: *Arturo Garcia-Alonso*

Last month, two ACI Global Training certificate courses on Managing Service Quality at Airports took place in Panama (Spanish), 4-6 October, and Lisbon (English), 25-27 October.



The main objective of this training module is to equip managers with the knowledge, skills and tools to manage service quality effectively at an airport. The course adopts a holistic approach to the issue, drawing on industry best practices and using case studies and practical exercises to show how theory has been put into practice at the leading airports. Participants learn how to use the Airport Service Quality (ASQ) Programme tools as part of a service improvement strategy.

Among these last two courses, more than 35 participants have completed successfully the training requirements, receiving the MSQA certificate.

Since the establishment of this training initiative in 2009, ACI staff has provided the course a total of nine times – seven in English and two in Spanish –, with more than 150 participants.

The next MSQA course will take place in Istanbul, Turkey, 23-25 November 2011 – Still open for registrations!

If interested in taking one of the few seats available for this training opportunity, or to receive more information about ACI Global Training, please contact training@aci.aero



Record Number of AMPAP Graduates Honoured in Marrakech

by: Paul Behnke



In all, 71 airport executives received their International Airport Professional (IAP) diplomas in 2011 bringing the total to over 160 since the programme's inception. In addition, 7 others earned the AMPAP Associate diploma, which is reserved for industry stakeholders. The IAP diploma earned through successful achievement of stringent requirements that ICAO and ACI established for the programme's six-course curriculum. AMPAP Executive Pierre Coutu commented on this year's developments: "The graduation is always an annual highlight of our programme and we were delighted to see so many graduates make the trip to Marrakech to participate in the ceremony. AMPAP is now enjoying firm recognition evidenced by a steady to high-growth mode, and we look forward to another large group of IAPs earning their accreditation in 2012."

On November 1, during the ACI World Annual General Assembly in Marrakech, 32 graduates were present to receive their diplomas. These graduates represented 19 countries and were part of AMPAP's largest graduating class. Patrick Chonde of the Kenya Airports Authority was elected class valedictorian. On behalf of the graduates, his speech, which is excerpted below, touched on several key, recurring themes in regard to the IAP accreditation:

"The growth of AMPAP has been remarkable over the years: from the initial number of 17 participants in June 2007 when it started to the current figure of over 600 participants. Today in this room, a total of 32 graduates are present from 19 different countries representing all five ACI regions, will receive their certificates and diplomas and the coveted International Airport Professional (IAP) accreditation.

Personally, AMPAP has been an awesome experience. It has helped me sharpen my career skills. I gained from AMPAP not only analytical tools and intellectual confidence, but more importantly awareness of best practices, a strategic approach to my job, and a fantastic network of peers from diverse backgrounds and cultures from around the globe.

I wish to quote ACI Director General, Angela Gittens, in her remarks during the graduation in Bermuda last year: 'This is the beginning of the search of knowledge and not an end. The graduation is a one-off event, the hard work starts now'. I believe the AMPAP graduates are better equipped to be more efficient and effective by disseminating their newfound reservoir of knowledge within their own organizations, especially among their colleagues. Please join me in a big round of applause for the graduates who have tirelessly worked to attain this coveted recognition and for making history by celebrating it for the first time in this great continent of Africa, in the beautiful city of Marrakech, in the Kingdom of Morocco."

53 New Participants for AMPAP in October!

From October 2 to 6, the Iran Airports Company hosted the ACI-ICAO AMPAP gateway course, Air Transport System (ATS), in Tehran for 24 of its senior managers; in the following week, Tanzania Airports Authority hosted another group in Dar es Salaam while Malaysia Airports Holdings Berhad (MAHB) hosted from October 17 to 21, in Kuala Lumpur with participants from the Asia/Pacific region. Altogether, these three offerings in October added 53 new participants from 9 countries to the programme, highest monthly intake on record.

AMPAP Programme Executive, Dr. Pierre Coutu, reflected on the programme's progress: "With 14 ATS offerings in 2011, participant intake is expected to be at its highest in our almost five-year history. We are seeing considerable demand for AMPAP through increased appreciation and awareness of the programme across the globe. In tandem, we have been gradually augmenting our capacity to deliver the course by introducing a number of new instructors to our team, mainly IAPs who are our own graduates. As AMPAP grows in size and stature, we are aiming for another year of considerable growth in 2012."



Hosts: Tanzania Airports Authority

Hosts: Malaysia Airports Holdings Berhad (MAHB)



Hosts: Iran Airports Company

PaxFlash *and* FreightFlash

Buoyant passenger growth at 5% while freight slowdown persists through September

Despite the on-going fears of a global economic slowdown, overall passenger traffic remains unfettered with year-over-year growth reaching +4.8 percent in September. The positive growth is attributed to a buoyant rise in international travel where traffic has grown by +6.6 percent.

Latin America and the Caribbean led all other regions in terms of growth patterns at +8 percent. This is fuelled primarily by strong domestic demand for air travel in airports residing in the most populous countries - Brazil and Mexico. Robust growth rates in passenger traffic are also observed in the Middle East (+7.1 percent) with Abu Dhabi (AUH) significantly contributing to regional growth at +17.1 percent. Overall passenger growth for Europe is at +6.6 percent. Atatürk International Airport (IST) was among the growth leaders in this region where traffic increased to an impressive +22.5 percent. Russian airports also boasted great gains as Moscow airports (DME and SVO) reported passenger growth of +20.5 and +16.2 percent respectively. Asia-Pacific's overall passenger figures have increased by +4.8 percent. Growth in this region is lead primarily by Chinese, Indian and Thai airports. Xiamen (XMN), New Delhi (DEL), Bangkok (BKK) each posted healthy gains of +25.8 percent, +23.2 percent and +15.9 percent respectively. North America continues to have stable but relatively modest passenger growth at 2.7 percent. Conversely, Northern Africa continues to feel the brunt of political unrest, which translates into Africa's continental decline in growth rates. The year-over-year decline for the region is -6.4 percent.

Air freight, on the other hand, tells an entirely different story for the month of September as an overall decline is observed in global freight volume for much of the developed world. Year-over-year freight growth remained in negative territory for the fifth consecutive month at -3.7 percent. With business confidence eroding in an uncertain economic climate, this sentiment is partly reflected in the freight data. Domestic freight traffic exhibits the most significant declines at -4.4 percent whereas international trade via air show declines of -3.3 percent.

North America has witnessed the sharpest decline in air freight at -6.3 percent as compared to September 2010. The combination of economic and environmental factors crippled many American airports particularly along the eastern seaboard. For instance, port airports such as Newark (EWR) experienced a decline of -16.1 percent due in large part to Hurricane Irene. The impact from the hurricane was especially felt in late August and early September. For the North American region as a whole, both international and domestic freight traffic have declined by -6.6 and -6.2 percent respectively. Export intensive regions such as the Asia-Pacific also displayed a negative growth rate at -3.2 percent. Major Chinese airports saw declines in international freight traffic. Shanghai airports (SHA and PVG) were down by -8.3 and -7.3 percent. Hong Kong (HKG) saw declines of -6.1 percent. Double digit declines were also observed in Japanese airports such as Nagoya (NGO; - 13.2 percent) and Osaka (ITM: -11.7 percent; KIX: -10 percent).

Europe's freight traffic also remains sluggish at -2.5 percent, which is attributed to a decline in international traffic. The key economic frontrunners in Amsterdam (AMS), Frankfurt (FRA) and London (LHR) all saw declines in international traffic of -6 percent, -5.7 percent and -3.7 percent respectively. The Middle East saw declines of -1.5 percent while Latin America and the Caribbean had flat growth for the month of September. Africa continues to show the greatest volatility in month to month growth patterns. Unaffected by the interconnection of declines in other regions, Africa posted gains of +16.9 percent in freight traffic. This has been driven primarily by Johannesburg (JNB) where international freight has risen by +19.5 percent.

ACI World's Economics Director Rafael Echevarne commented, "Passenger growth continues to show robust gains particularly with respect to international traffic, where year-over-year growth has attained 6.6%. While passenger growth continues to weather the storm of economic uncertainty, global freight traffic appears to be less enduring. As major economies wait for the outcome of sovereign debt issues to unravel particularly in the Euro zone area, international trade in air freight appears to be on the side-lines. If the uncertainty persists into the last quarter of 2011, we are likely to see growth rates in negative territory for freight traffic."

Click [here](#) to download the full report.

Departures and Arrivals



John Pottinger
Manager, Airport Safety and Operations



After holding various operational, supervisory and management positions in air traffic services with the government of Canada (Transport Canada), eventually responsible for design and development of ATC procedures and consultation with stakeholders for the Pacific Region of Canada, he formed his own aviation safety consulting company and worked on a wide variety of aviation and airport projects.

John was Chief Aviation Officer in the United Nations Mission in Timor Leste, Vice President of Aviation Projects for ESR Technology in its Dubai office, and his recent consultancy work includes the Abu

Dhabi airport extension project; advising Iraq on operations and airspace; and SMS development and implementation under the EU-India Civil Aviation Cooperation project.

John is thoroughly familiar with all relevant ICAO Annexes, SARPs and documents, is on ICAO's roster of civil aviation auditors, and has been a consulting instructor for IATA on Safety Management in Civil Aviation. He has taken part in many accident investigations – including the Air France 358 accident at Toronto – and is a member of the International Society of Air Safety Investigators.

ACI Events 2011

November

28 - 30 **November**
ACI Europe & ACI Asia-Pacific
Airport Exchange 2011
 Abu Dhabi, U.A.E.

ACI Events 2012

January

11 - 13 **January**
ACI North America Insurance and Risk Management
Conference
 New Orleans, USA

12 - 14 **January**
6th ACI Asia-Pacific Human Resources Best Practice
Seminar
 Harbin, China

21 - 28 **January**
ACI North America Air Service Data & Media Relations
Conference
 Long Beach, USA

February

13-15 **February**
Trinity Forum
Seoul, Korea

March

7 - 9 **March**
4th ACI Airport Economics and Finance Conference &
Exhibition
 London, United Kingdom

21 - 22 **March**
6th Aviation and Environment Summit
 Geneva, Switzerland

26 - 29 **March**
ACI North America Public Safety & Security
Conference

26 - 29 **March**
ACI North America Business Information Technology
Conference
 Vancouver, Canada



ACI Events 2012

April

2 - 4 **April**
5th ACI Europe Regional Airports Conference &
Exhibition
 Ljubljana, Slovenia

15 - 19 **April**
ACI North America Operations & Technical Affairs
Conference
ACI North America Environmental Affairs Conference
 Las Vegas, Nevada

23 - 25 **April**
21st ACI Europe Airport Trading Conference and
Exhibition
 Oslo, Norway

25 - 27 **April**
Airport Cities World Conference and Exhibition
 Denver, Colorado

May

22 - 25 **May**
7th ACI Asia Pacific Regional Assembly, Conference &
Exhibition
 Singapore

June

20 - 22 **June**
21st ACI Europe Annual Assembly, Conference &
Exhibition
 Madrid, Spain

September

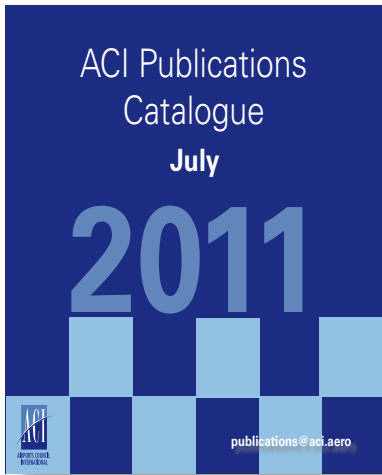
9 - 12 **September**
22nd ACI World / ACI North America
Conference & Exhibition
 Calgary, Canada

November

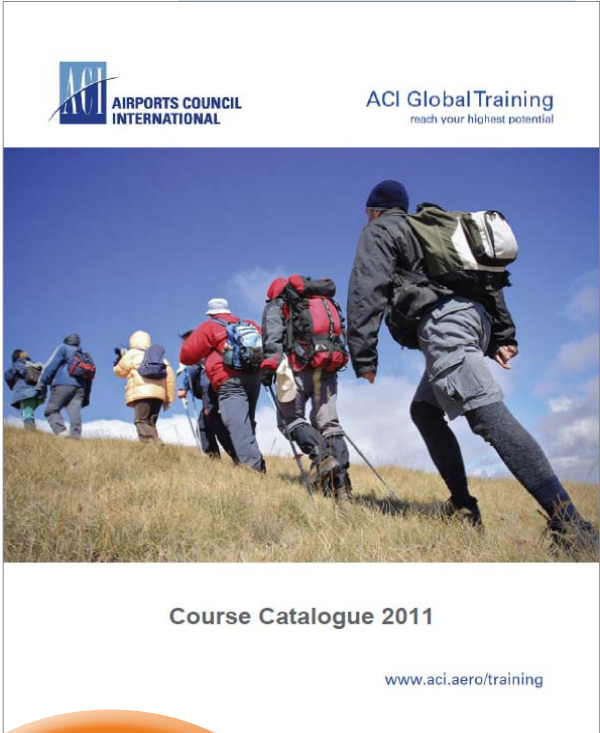
26-28 **November**
7th ACI Europe & ACI Asia Pacific Airport Exchange
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<input type="checkbox"/> 12 issues	250	600	

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<input type="checkbox"/> 1 issue for the month of	125	300	
<input type="checkbox"/> 12 issues	1,250	3,000	

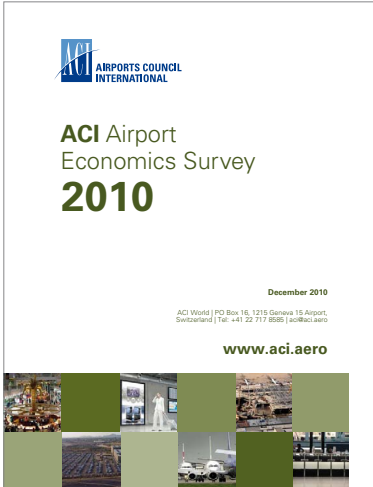
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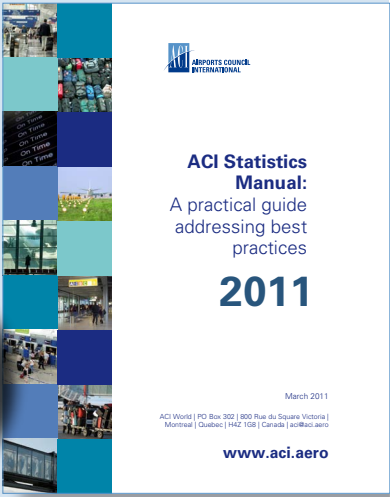
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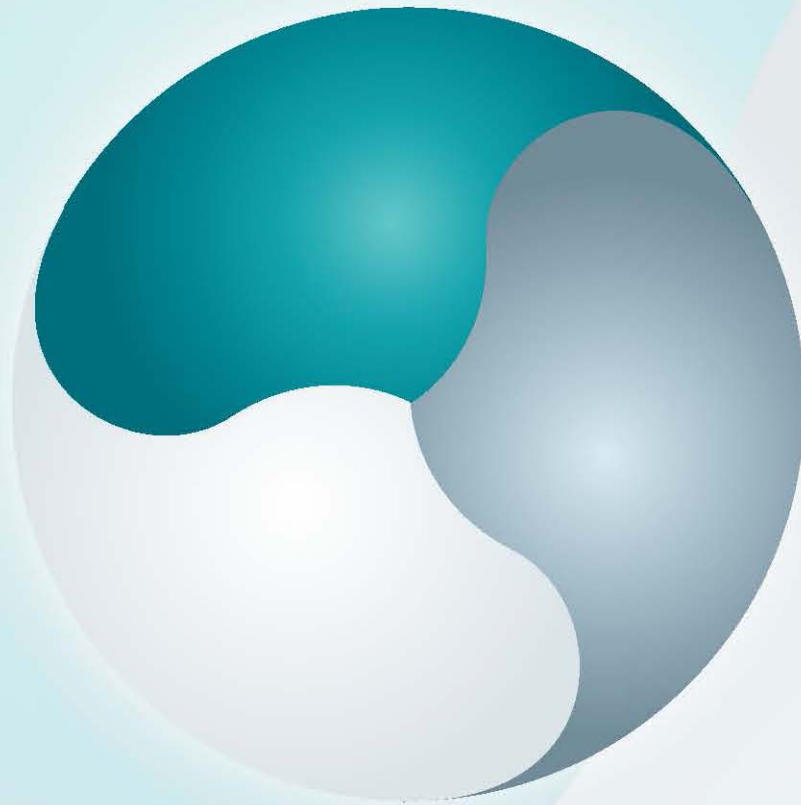


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